

## **Frequently Asked Questions – Los Angeles Tour**

### **Q: What are the flight arrival time requirements, and how will airport transfers be arranged?**

All participants will receive an email from WeTravel requesting their flight details, including flight numbers and arrival/departure times. Once we've collected this information, we'll coordinate airport transfers and pick-up schedules accordingly.

We recommend booking flights that arrive as early as possible on the morning of **Wednesday 17th June**. This will allow time to check in to your hotel, join any planned excursions or training sessions, and enjoy some sightseeing in Los Angeles on your first day.

### **Q: Are lunches included in the tour?**

The tour is based on half board, which means breakfast and dinner are provided each day.

Lunches are self-provided. Once the final itinerary is confirmed, we ensure that daily lunch stops are planned at convenient locations such as shopping malls, city centres, or high streets. These stops offer a variety of food options to suit different dietary needs and budgets, while also ensuring players have access to nutritionally appropriate meals during the day.

### **Q: What is the hotel and rooming arrangement for families and players?**

We work this 3-4\* accommodation. We aim to accommodate families as comfortably as possible. For families of more than two, we will do our best to arrange triple or quadruple rooms however, where this isn't possible (as not all hotels offer this configuration), we will request two adjacent twin or double rooms. Please note that interconnecting rooms are not guaranteed, as availability varies by hotel.

Hotel details will be confirmed shortly, once we have a clearer understanding of total group size.

For families with young children:

- Siblings aged 2 and under can attend free of charge.
- Siblings aged 3–6 years will receive a 50% discount on the package price.

For players travelling without accompanying family, they will be placed in twin rooms with a roommate, assigned by the Hawaii United coaching staff.

For players attending without parents, Hawaii United coaching staff will confirm rooming with another player.

### **Q: What activities are available for family members and non-players?**

All family members including parents, siblings, and other companions are welcome to attend and observe the training sessions, games and stadium tour. It's a great way to be part of the experience and support the players.

In the unlikely event that the host club has special events or restrictions that limit access on a particular day, we will inform you in advance and arrange an alternative activity, such as a city tour or similar outing. That said, the plan is for families to be fully welcome at all training sessions and games throughout the tour.

**Q: Will match tickets for live professional games be included?**

At this stage, the **FIFA World Cup schedule has not been fully confirmed**, and fixture details including fan park events, will be shared closer to the time.

Our goal is to include attendance at a fan park experience to a **live professional FIFA World Cup Game** where possible, and we will communicate potential ticket availability and options as soon as the match schedule is finalised. Match tickets inside the stadium are not guaranteed although we will do our best to try and source tickets and offer to the club.

To make the most of potential matchday opportunities, we **recommend arriving as early as possible on Wednesday 17th June**.

**Q: Is travel and medical insurance included in the tour package?**

**Travel and medical insurance are not included** in the tour package. However, it will be **mandatory** that all travellers secure appropriate coverage particularly as this is a sports-related trip, where injuries or unexpected issues can occur.

**Medical insurance is mandatory** to participate in training sessions and the tournament. Certain clubs will require **proof of coverage**, which we will collect from participants via WeTravel closer to the trip.

**Q: Is there a discount available for families or larger groups?**

Yes! We're offering a 10% discount for families or groups with 4 or more participants.

To apply the discount, just enter the promo code **HAWAIIA10** at checkout when booking your package.

**Additional questions**

If you have any questions, please don't hesitate to reach out to your coaching staff at Hawaii United or alternatively:

Danny Bell [danny@coachesvoice.com](mailto:danny@coachesvoice.com) so we can assist you with efficiently.